

Financial Abuse Task and Finish Group

March 2017 – September 2017



Introduction

The task and finish group has been established to:

Ensure the delivery of the financial abuse recommendations in the City of London. This will include producing a partner-wide communications and engagement plan and tracking of a number of key areas of work via this combined action plan.

Facilitating the co-ordination of existing work streams across the partnership and tracking work via this shared action plan.

Key leads and those responsible for completing actions:

Name	Title
Chris Pelham (Chair)	Assistant Director, People
Anna Grainger	Interim Service Manager, Community & Children's Services
Rachel Morrison	Strategic Communications and Engagement Manager, Community & Children's Services
Gemma De La Rue	Executive Support Officer, Community & Children's Services
Adam Johnstone	Strategy Officer - Housing and Adults, Community & Children's Services
Gary Griffin	Project Manager - Safer Communities Project, Town Clerks
Valeria Cadena-Wrigley	Community Safety Officer, Safer City Partnership
Steve Playle	Trading Standards Manager, Markets & Consumer Protection
Helen Evans	Toynbee Hall
Maria Woodhall	City of London Police
John Ellul	Communications, City of London Police
Bayo Igoh	Head of Estates – Housing & Neighbourhoods

1. Communications: Partner-wide awareness and prevention work					
Aim: to increase resident awareness of the range of risks/methods associated with this form of abuse and how they can protect themselves. This will involve co-ordinating communications across the Partnership, running joint campaigns where appropriate					
	Actions	End date	Lead Officer	RAG	Comments
1.1	Awareness leaflet to be launched in resident's council tax bills in March.	On-going	RM	Complete	Leaflet mailed with resident's council tax bills w/c 13th March. Leaflet also to be circulated via Carer's Network, CoL libraries. Also investigating a leaflet with St Barts to target widowers.
1.2	Plan an awareness/training workshop in Autumn 2017	Nov-17	RM/AG/CoLP	Green	In progress. RM/AG/CoLP working towards a November Event
1.3	Operation Signature	On-going	MW	Green	Investigating the definition of 'vulnerable' to identify households to engage in the project.
2. Research: Increase the City of London's understanding of Financial Abuse:					
Aim: Further work with stakeholders, residents and victims to give a greater understanding of the nature of the problem, how it is changing and evolving in the City.					
	Actions	End date	Lead Officer	RAG	Comments
2.1	Possible research to run a long side the campaigns	Dec-18	N/A	N/A	To be reconsidered after the current phase of work.
3. Performance and Information Sharing					
Aim: Further work with stakeholders to measure and share data on financial abuse					
	Actions	End date	Lead Officer	RAG	Comments
3.1	Establish direct contact with Top 100 vulnerable people in CoL at risk of Financial Abuse- this piece follows up on Info Sharing Agreement	Nov-17	Steve Playle / Maria Woodall / Dave Manley	Green	SP, DM and MW to progress service offer.
3.2	Monitor outcomes of complex cases via MSP		Anna Grainger / Sukhi Gill	Green	Build up a profile of outcomes for both victims and perpetrators. High scores can be used to encourage victims to come forward.
3.3	Review application of MSP principles to investigating cases of Financial Abuse		Anna Grainger	Green	AG to progress at MARAC.
3.4	Brief AAG on work of Task and Finish Group	Jun-17	Gemma De La Rue / Chris Pelham	Complete	A briefing on work so far has taken place and this will be continued.
3.5	Update Police led vulnerability steering group on progress		Maria Woodall / Chris Pelham	Complete	A briefing on work so far has taken place and this will be continued.
3.6	Consider multi agency dataset to measure volume of cases of CoL residents reporting Financial Abuse		Sukhi Gill	Green	Design a performance framework to provide a profile of financial abuse across the City.
3.7	Invite Bournemouth University to review our approach	Nov-17	Steve Playle	Green	SP understands that Keith Brown at Bournemouth would be able to assist.
3.8	Report on activity , outputs and outcomes to the CHSAB	Jun-17	Gemma De La Rue / Chris Pelham	Complete	A report has been drafted for Safeguarding Sub-Committee (7 June) and Safeguarding Adults Board (13 June).